

The purpose of this document is to provide a concise explanation of the extent of security regarding the use of the platform MyBuildAssist.

Location

The Web Service of MyBuildAssist, that can be reached via the URL: mybuildassist.com, is provided from a location (TRUE, Keienbergweg 100, 1101 GH Amsterdam, The Netherlands) that is equipped to be able to offer the Web Service at the current state of the art against acceptable costs and in a professional manner. Thereby is provided for the physical security of the building, the denial of access to unauthorized parties, hardware support 24x7, fire safety, protection against power failures, protection against internet access by, e.g., firewall software, general protection, data protection, and the creation of back-ups.

Monitoring

Data traffic from and to the Servers of MyBuildAssist is monitored. MyBuildAssist exerts itself to respond accurately to attempts by unauthorized parties to gain access to the Web Service, to unauthorised traffic that cannot be processed by the Web Service, to harmful data traffic and other attempts to endanger the proper functioning of the Web Service. In such cases, MyBuildAssist is allowed to block access to the Web Service.

Authentication

On the URL: mybuildassist.com, an SSL-Connection (certificate) applies. That means that when creating the connection authentication takes place. By way of the authentication, the user can check whether he effectively establishes contact with the party (MyBuildAssist) he is trying to connect with. When data is sent through the connection by the user, this occurs by way of encryption (encryption algorithm).

Servers and Software

MyBuildAssist implements server maintenance and software updates continuously in order to comply with the state of the art and to be able to minimize any possible security risks preventively.

In case of additional questions regarding this document, you can address MyBuildAssist. We are happy to provide you with further explanations. We can be reached on +31 (0)513744169 or via info@mybuildassist.com.

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